



Welcome to Store Wars!

HOW TO MAXIMISE YOUR SCORE

Follow these tips to be awarded the highest score for each of your deliveries.

- For a good delivery, you may be awarded up to +5 points.
- For a substandard delivery, you may be penalised up to -4 points.

DO

- ✓ Get the sides (drinks, desserts etc.) ready for the order while it is still being cooked
- ✓ Scan out the order the moment before you leave the store
- ✓ Leave the store quickly, get to your car and get on the road!
 - Leave the store in under 1 minute **(+3 points)**
 - Leave the store in under 2 minutes **(+2 points)**
 - Leave the store in under 3 minutes **(+1 point)**
 - Leave the store in **over 3 minutes (-1 point)**
- ✓ Mark "On the way" to every order
- ✓ Get to the customer's address in reasonable time:
 - Arrive at the customer within 20% of Google's ETA **(+2 points)**
 - Take longer than Google's ETA + 20% **(-1 point)**
- ✓ Get out of & into your car quickly when arriving at & leaving the customers address

DON'T

- X Forget to mark yourself as "On the way" **(-2 points)**
- X Make multiple trips to your car to load it. If you have a lot to carry, ask another driver to help you take everything to your car in one go – this saves a lot of time!
- X Bump an order before it is finished being made – it makes your delivery look slower
- X Scan out an order too early – it makes your delivery look slower
- X Waste time typing the customer's address into your Navman/Garmin navigator - the DC app already provides you directions to the customer's address to save time!
- X Go over speed limits get to the customer faster – this will not get you a better score

OTHER USEFUL INFORMATION

- You are seen as having left the store when you are 250 metres away from the building
- The order process is made up of the following stages. Everything in **BOLD** you can have an impact on:

Make Time → Cook time (8 minutes) → **Prep Time (cut, sides etc)** → **Leave the store**
→ **Deliver** → **Time with customer** → **Time back to store**