

DELIVERY **COMMAND**

1.3.2 Hardware troubleshooting 20180707



Contents

1. Overview.....	2
2. Live Tracking Monitor is blank (or black).....	3
3. Live tracking monitor is ON but not connected to PC.....	4

1. Overview

This guide describes how to resolve common hardware issues.



2. Live Tracking Monitor is blank (or black)

If the live tracking monitor is completely blank (or black) then the power to the screen is not turned on. Please ensure that the screen is turned **ON**.

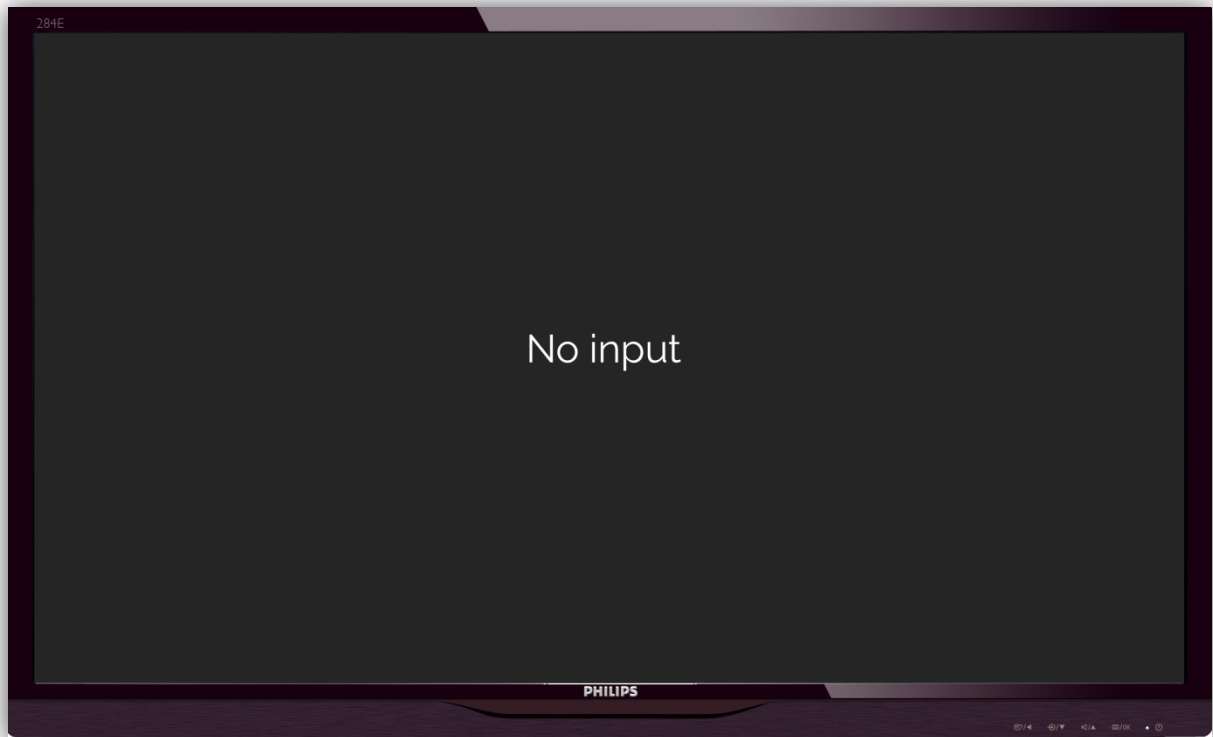


If nothing happens after turning the screen ON, ensure the screen power supply is plugged in and switched **ON**.



3. Live tracking monitor is ON but not connected to PC

If the monitor has power, but cannot communicate with the PC you will see an error on the screen such as "No input".



Ensure the **PC** is switched **ON**.





If the PC is switched ON next ensure that you have selected HDMI as the input source on the screen (Input --> Select HDMI).



Finally, check that the HDMI cable is plugged in securely to both the PC and monitor.

